



# Vortex

## Welcome

### **Accommodation guide for academic guests, students and UNIL staff**

The Vortex is a dynamic living space on the Dorigny campus which provides housing for nearly a thousand students as well as around seventy apartments intended for academic guests, students and UNIL staff.

Inaugurated in 2020, the 27 meters high circular building is developed around an interior courtyard bordered by a 2.8 kilometres helicoidal ramp. This gives access to all the apartments of the complex and also leads to a terrace bar with lake and mountain view.

The site has various other services: restaurant, day-care, multi-purpose room and local shops on offer.

**Welcome and enjoy your stay at the Vortex!**

THE SITE .....	3
Mobility & Parking .....	3
Access & Services.....	4
Safety & Emergencies .....	5
THE HOUSING.....	6
“Allthings” multi-usage app.....	6
Rental & Property management .....	7
Fixed and mobile equipment .....	7
THE AMENITIES.....	8
Wifi.....	8
Mail.....	8
Laundry room .....	9
Cleaning.....	9
Waste.....	10

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# THE SITE

## Mobility & Parking

### Transports publics lausannois

- UNIL-Sorge Stop, M1 metro line
- Berges and Sorge Stop, bus line n° 31

Timetable and information: <https://www.t-l.ch>

### Bikes

The Vortex site has 5 sheltered bicycle garages (sectors B, C, D, E and F), which you can only access with your badge. In these garages, bicycles must be marked with a label ID, available at **Vortex Reception**, lacking to do so will result in bikes being evacuated. The garage in sector B is dedicated to UNIL tenants only.

Visitors can park in the bicycle areas, located outside the building.

It is forbidden to bring bicycles upstairs!

### Cars

There are no visitor parking spaces on the Vortex site. It is possible to park for short periods at the Sorge car parking lot: <https://planete.unil.ch/plan>

For long-term parking, please refer to the UNIL parking website: <https://www.unil.ch/parking/>

You can rent a parking space in the Vortex parking lot (subject to availability) for Fr. 100.00/month. For further information, please contact [parking@unil.ch](mailto:parking@unil.ch)

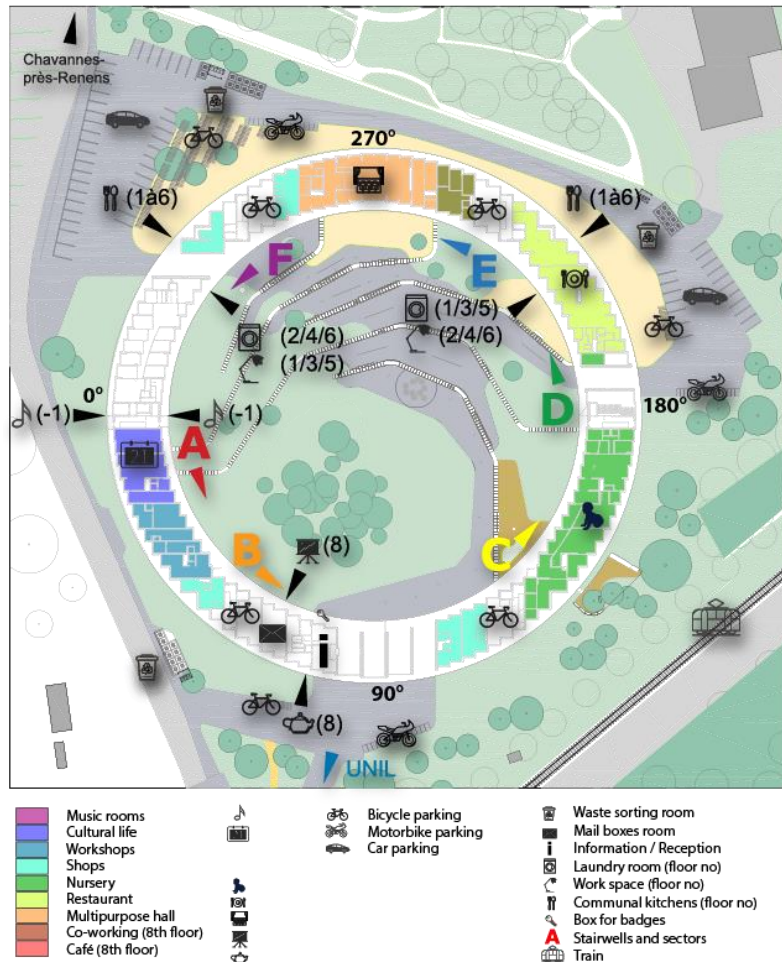
### Mobility carsharing

One Mobility car is available on the Vortex site, towards the West entrance. Several others are available nearby on or around the UNIL campus.

Information and booking: <https://www.mobility.ch>

## Access & Services

The building offers 3 entrances on the ground floor (West, South, East). It is divided into 6 sectors (A-B-C-D-E-F). The 636 apartment entrances are numbered along the ramp, in degrees (0 to 360°). The UNIL flats are located in sector B and accessible by stairwells B and C.



Tenants access the floors by the ramp, elevators or stairwells, 24 hours a day, using their badge. In case of loss of the badge, please refer to **Emergencies & Safety**.

Make sure you update your badge once a month by swiping it on one of the readers in the stairwells.

Visitors can freely access the shops and premises located on the ground floor, as well as the inner courtyard. Access to the other floors is possible between 7:00 a.m. and 10:00 p.m. from the inner courtyard via stairwell B. Outside these hours, it is necessary to use one of the intercoms located around the outer circumference of stairwells B and C.

The study rooms can be opened with your badge. Printers are available via the wifi network in the rooms on the 2nd, 4th and 7th floors. These rooms are accessible 24 hours a day, 7 days a week.

A list of restaurants and shops is available on UNIL website:

<https://www.unil.ch/restos>

## Safety & Emergencies

### Emergency report (threat, loss of access badges, other)

Contact **Vortex Reception**:

+41 21 617 81 62 (Monday to Friday, 9:00 a.m.-12.30 p.m. and 14:00 p.m.-16:00 p.m.)

[vortex-intendance@fmel.ch](mailto:vortex-intendance@fmel.ch)

In case of outside opening hours emergencies, please contact **UNISEP**:

+41 21 692 20 00

### Emergency numbers

Police: 117

Fire: 118

Ambulances - medical emergencies: 144

Poison control: 145

### Surveillance

A video surveillance system is fitted throughout the building.

Security guards carry out patrols on a daily basis.

### Fire escape regulations

In case of fire, follow the signs in place for the evacuation routes. A fire extinguisher is available in the stairwells, in the basement.

On the outside passageway, leave at least 1.50 meters of space on both sides for safety (no mats). Terrace furniture is tolerated on the outside passageway. Any deposit is strictly forbidden on the interior walkway.

### Communal rules at the Vortex

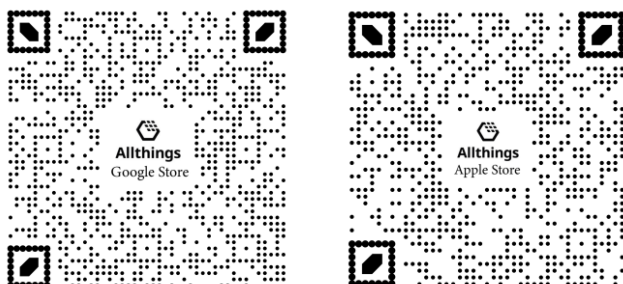
1. Silence is the rule from 10.00 pm to 7.00 am – Respect your neighbors.
2. It is forbidden to leave things in the passageway in front of your accommodation (shoes, doormats, etc.).
3. Fires and barbecues are prohibited on the central lawn and on the upper floors.
4. Forbidden to throw objects, waste or cigarette butts from the upper floors.
5. Bicycles are prohibited in the upper floors and stairwells.

# THE HOUSING

## “Allthings” multi-usage app

### Connecting to the app

1. Download the app using one of the following QR codes:



2. Create your credentials via the Allthings app, using the same email address as the one you transmitted to the management team. Make sure you select “Route de Praz-Véguey 29” as the building address.
3. Receive your personal code, this will give you access to the app and its content.

### Main topics available on the app

**Pinboard** (internal social network for Vortex users, used to communicate general information such as maintenance, troubleshooting or other notices)

**FMEL assistance** (tool for repair and troubleshooting requests to the building management, with a choice of different categories in the form of tickets)

- Can be used for everything except furniture, dishes and textiles.

**Useful information** (in relation to the entire building and site)

**My accommodation / Help** (specific to UNIL tenants)

- User manuals for appliances (kitchen and washroom)
- Complete guide for your stay (in PDF)

**Laundry** (direct link to payment system for washing machines)

## Rental & Property management

For any question related to the lease or rental of the unit, send an email to the **property management**: [lha@fmel.ch](mailto:lha@fmel.ch)

## Fixed and mobile equipment

### Household appliances

User manuals are available under the My accommodation section in the “Allthings” app.

### Heating

The building is fitted with a thermoregulated underfloor heating. The heat is produced by a “water-to-water” heat pump system, connected into the waters of Lake Geneva.

Users can set the desired room temperature within a range of 18 to 22 degrees in bedrooms and common areas (kitchen/living room) by adjusting the thermostats.



### Electricity

The building is fitted with 230V electrical outlets. Adapters are available from stores and **Vortex Kiosk**.

### In case of problem with...

**Appliances, heating, electricity, bathroom fittings, doors, windows or wooden floor**, contact **Vortex Reception** at [+41 21 617 81 62](tel:+41216178162) (Monday to Friday, 9:00 a.m.-12.30 p.m. and 14:00 p.m.-16.00 p.m) or send a request to **FMEL assistance** via the “Allthings” app.

**Furniture, dishes or textiles**, contact the **property management**: [lha@fmel.ch](mailto:lha@fmel.ch)

# THE AMENITIES

## Wifi

A Wifi network connection (1Gb/s symmetrical) is included in the rental fee.

On arrival, each tenant receives a personal, non-transferable code, valid for the duration of the stay. Connection is limited to 5 devices.

In case of issue with the connection, contact **Support Hotline:**

**+41 21 510 12 13** (Monday to Friday, 8 a.m. to 6 p.m.)

[support@world-connect.ch](mailto:support@world-connect.ch)

## Mail

### Mailboxes

Each flat (except for "short stays") has a mailbox, located in a room next to the Vortex Reception. These boxes can accommodate letters and parcels of up to 37 cm deep and 26 cm wide, with a maximum height of 10 cm.

Larger packages can be picked up at the Post Office located at: av. de Préfaully 15A, 1022 Chavannes-près-Renens.

There is no distribution available at the doors.

### Your Address

First name, name

Boîte postale XYZ or BPXYZ

Route de Praz-Véguey 29

CH - 1022 Chavannes-près-Renens

When communicating your address, make sure to add the number of your "PO Box" (BP XYZ) by **replacing XYZ by the number of the mailbox.**

**Please stick the label on the place provided.**

## Laundry room

The building has collective laundry rooms with a total of 24 machines and 24 dryers available. The washing machines work with the Vesta-system, a booking and payment service offered by *eeproperty*.

One washing cycle costs CHF 2,90. Use of the drying machine is free.

### User Guide

1. Obtain the access codes (3 possible variants):
  - a) Request the codes directly via the "Allthings" app under the Laundry section.
  - b) Download the Vesta app or log in via <https://vesta.eeproperty.ch/>. Fill out the online form.
  - c) Scan the QR-code that you will find in the laundry rooms and fill out the online form.

**You will receive your codes within 48 hours.**

2. Enter the "building code" and your "personal code". Fund your account and start your laundry.

For everyone's quietness, the machines are off from 10 p.m. to 7 a.m.

## Cleaning

A cleaning kit (vacuum cleaner, broom, bucket, iron and ironing board) is available for each flat. Cleaners are to be purchased separately.

### Hotel services for academic guests only

In addition to the cleaning service at the end of the rental period (compulsory), it is possible to subscribe to a bedding and/or cleaning service, directly from the management.

This service is only available to academic guests.

## Waste

On the Vortex site, waste is subject to selective sorting. Three container collection areas are permanently available outside the building, near the main entrances.

As the collection is managed by the building stewardship, and not by the municipal services, only **garbage bags exclusive** to Vortex are accepted for non-recyclable waste collection. Available at the Vortex Kiosk at usual rates.

Note that the city's flat-rate waste tax is included in the price of accommodation. This covers waste centralised collection and disposal.



### Household waste

For non-recyclable waste, as stated above, it is mandatory to use exclusive Vortex garbage bags, on sale at the **Vortex Kiosk** at the usual rates. Several capacities available:

- Rolls of 20 x 17 litre bags: CHF 20.-
- Rolls of 20 x 35 litre bags: CHF 39.-
- Rolls of 10 x 60 litre bags: CHF 38.-



### Organic waste

Recycling of compostable waste



### Cardboard

Recycling of paper and cardboard



### **Glass**

Recycling of bottles and other glass containers



### **Aluminium / Metal**

Recycling of aluminium, tinplate and metal containers

### **Plastics & PET**

No specific salvage of incinerable plastics is available. PET containers should be returned to shops.

Guide to waste disposal in Canton de Vaud:

<https://www.vd.ch/themes/environnement/durabilite/dd-au-travail/guide-des-dechets/>



Route de Praz-Véguey 29  
CH – 1022 Chavannes-près-Renens



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